

TENTATIVE WORKSHOP SCHEDULE (Subject to last minute changes)

TOPIC	Saturday 8:30-9:45 am	Saturday 4:30-5:45 pm	Sunday 11:45 am-1:00 pm	Sunday 2:45-4:00 pm	Monday 8:15-9:30 am
Battleground States: Lessons Learned in 2008 & What's on the Horizon in 2009 for the Payday Advance Industry		C	B		
Collections	I				
Compliance for Payday Lenders: Making Sense of the Regulatory Alphabet Soup	A			I	
Direct Deposit: Friend or Foe:	B			B	
Diversifying Your Company's Product Line to Compete in Today's Marketplace	J		J		
Future of the Financial Service Centers Industry	D		D		
Keys to Maintaining a Positive Employer-Employee Relationship		D			D
Legal Issues Affecting the Financial Service Centers Industry	C			C	
Legal Issues in Buying or Selling a Financial Services Business		I		A	
Marketing Strategies that Improve Perceptions and Profits			I		B
Maximizing Profitability & Customer Loyalty Through FiSCA's Consumer Empowerment Program				D	
Mergers & Acquisitions: What is Your Business Worth in Today's Market?	H			H	
Minimizing Bad Check Losses		H	H		
Nuts & Bolts of Internet Lending			C		C
Out of the Box: Ten Practical & Easy Ways to Make Your Business More Profitable			G	G	
Preparing for a Compliance Audit		A	A		
Reducing Your Costs Through Electronic Check Processing		J			G
Small Dollar Loan Dialogue Meeting Report & Discussion		B			
Washington 's Perspective on Consumer Finance Issues & the Impact on Payday Advances		G			
	Saturday				Monday
	7:45-9:45 am				7:30-9:30 am
Compliance Certification I	F				
Compliance Certification II					F
Workshop Locations:					
South Pacific Rooms A, B, C, D, F, G, H, I & J					